

Docket No.: 116692004500  
(PATENT)

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

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In re Patent Application of:  
Masatsugu SHIBUNO

Application No.: 10/665,741

Confirmation No.: 4687

Filed: September 22, 2003

Art Unit: 3687

For: ONE-TO-ONE BUSINESS SUPPORT SYSTEM  
AND PROGRAM FOR IMPLEMENTING THE  
FUNCTION OF THE SYSTEM

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Examiner: V. Frenel

**AMENDMENT UNDER 37 CFR 1.116**

MS AF  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

**INTRODUCTORY COMMENTS**

This is in response to the Final Office Action dated January 7, 2009 (Paper No. 20081230). Reconsideration and allowance of the pending claims, as amended, in light of the remarks presented herein are respectfully requested.

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Remarks/Arguments** begin on page 7 of this paper.